

The 2009 Annual Report of the Davenport Public Library

Up, Up and Away We Go!

We are flying high this year with increased statistics, customer satisfaction, and the Eastern Avenue Branch building project. The only place we're going... is up!

	2009	2008
Hours Open	5079	5073
Total Volumes Owned	301,777	294,990
Library Visits (All Locations)	449,218	395,498
Registered Borrowers	45,114	42,816
Total Circulation	688,090	643,884
Reference Questions	102,132	90,056
Webpage Visits		
www.davenportlibrary.com / blogs	239,742	231,011
www.qcmemory.org	22,860	22,162
In-House Computer Use	121,090	110,747
Meeting Room Use	909	639
Library Programming Total Attendance	31,773	19,950
Number of In-House Programs	629	466
Number of Offsite Programs	72	59
Participants at In-House Programs	22,490	15,682
Participants at Offsite Programs	9,283	4,268

Our highest rated blog is the Teen Blog, with more than 62,000 hits last year!

We check out more than 135 items every hour we are open!

Our annual number of visitors would fill Modern-Woodmen Park 112 times!

We answer one reference question every three minutes we are open!

We average 36 people at each library program!

Operating Budget vs. Actual Value

Adding up the retail value of all library services, it would cost citizens more than \$12 million (\$306 per household) to purchase the equivalent for fiscal year 2009. In other words, the community saved approximately **\$8 million** dollars by using the library. Not a bad return on investment, considering the average household contribution is only \$30 per year.

FY09 Budget

City Income	\$ 2,952,130
Library Levy	966,771
Capital Revenue	123,100
State Funding	63,317
Fines	48,647
Gifts, Memorials, Donations	56,879
FRIENDS Contributions	45,879
Grant Income	12,445
Total Operating Budget	\$ 4,269,168

FY09 Actual Value

Quantity	Library Services	Retail Value	Value of Services
257,774	Books Borrowed	15.00	3,866,610
104,688	Children's Books Borrowed	12.00	1,256,256
17,157	Magazines Borrowed	3.50	60,050
189,080	Videorecordings Borrowed	4.00	756,320
77,312	Audiobooks Borrowed	10.00	773,120
13,311	In-library magazine and newspaper user	1.00	13,311
61,242	Interlibrary Loan	30.00	1,837,260
909	Meeting Room Use (per hour)	50.00	45,450
6,333	Programs/Classes Attended - Adults	10.00	63,330
14,081	Programs Attended - Children	6.00	84,486
121,090	Hours of computer use	12.00	1,453,080
278,730	QC Memory Articles Viewed Online	1.00	278,730
708	Months of Other Database Searching	20.00	14,160
102,043	Reference Questions Asked/Answered	15.00	1,530,645
	Total Value		\$ 12,032,808.00

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Library Locations:
 321 Main Street
 3000 N. Fairmount Street
 563-326-7832
www.davenportlibrary.com

